

Quality Websites for Radio Show April, 2009

National Quality Comparative Data: Hospital Compare or (www.hospitalcompare.hhs.gov)

Comparative information includes:

1. Heart Attack Care
2. Heart Failure Care
3. Pneumonia Care
4. Surgical Infection Prevention/Surgical Care Improvement Data
5. Mortality
6. H-CAHPS

Graphs include data regarding national, state, and hospital percentages (number of times out of 100) that desired care was given. Narrative explanations of why the information is important. Data also available in table format, may be easier to understand. Viewers should keep in mind, data reporting periods tend to represent a lag from the current calendar, i.e. reports from April 2007 through March, 2008.

State Quality/Patient Safety Comparative Data: Wisconsin CHECKPoint: www.wicheckpoint.org/ go to reports

Comparative information includes:

1. Heart Attack Care
2. Heart Failure Care
3. Pneumonia Care
4. Surgical Infection Prevention/Surgical Care Improvement Data
5. National Patient Safety Goals
 - a. Site Marking
 - b. Procedure Verification
 - c. Medication Abbreviations
 - d. Medication Reconciliation

Tables include data regarding national average, state average, state benchmark (90th percentile), and hospital percentages that desired care was given. Also include category indices which represent the percentage of patients that received all of the care in the category (vs. just a specific indicator). Data reporting periods vary depending upon the indicator.

State Cost Comparison Data: Wisconsin Price POINT. (www.wipricepoint.org). Comparative data includes costs of outpatient and inpatient procedures or discharge diagnosis.

Tables include cost data regarding all hospitals in the state, all hospitals in the state with similar volume, all hospitals in the county, and the hospital selected. Also includes payer mix information ("payer mix" refers to the proportion of total charges attributable to different types of insurance coverage).

Accrediting Agency Quality Data: JC (The Joint Commission) www.qualitycheck.org/. Includes information regarding:

1. Heart Attack
2. Heart Failure
3. Pneumonia
4. Surgical Infection Prevention/Surgical Care Improvement Data
5. National Patient Safety Goals
6. Mortality
7. H-CAHPS

Tables include quality data for the selected organization that has been accredited by JC.